

Lincolnville Will Now Accept Credit Card Payments Using the Maine PayPort Service

Residents of Lincolnville Can Make Payments in the Municipal Office by Credit Card

The town of Lincolnville is now offering Maine PayPort, a credit card processing service that enables the town to accept Visa, MasterCard, Discover and American Express credit card payments at the counter. Residents of Lincolnville can make payments with a credit card for items such as parking tickets, vehicle registrations, licenses, recreation fees, permits, and property taxes.

Maine PayPort is a third-party payment processor operated by InforME, the State of Maine's e-government provider. A PayPort administrative fee of 2.5% of the total payment amount (\$1 minimum) is added to each payment made through the service. The administrative fee pays for the operation of the service so that there is no cost to the municipality to accept credit cards. All customers will be informed of the PayPort fee amount before their payment is processed, and may choose an alternate form of payment (check or cash) if they do not want to pay the additional fee.

While municipal participation in Maine PayPort is optional, the service is expanding rapidly as municipalities seek cost-effective solutions for accepting credit cards. Lincolnville is pleased to be able to offer citizens the option of paying by credit card at the municipal office, as there have been many requests from residents to do so.

InforME has been processing electronic payments for Maine state and local government since 1999 and has processed more than 50 million payment transactions. Other municipal services provided by InforME include Rapid Renewal online vehicle registration, online dog licensing, online burn permits, and online boat registration renewal. All private customer data is handled securely according to the most up-to-date and stringent security standards. InforME is CyberTrust certified the industry gold standard for security, and PCI/DSS compliant.

If you choose to pay by Credit Card.....

Please take note of fees that are assessed to the credit card holder.

- Credit Card transactions are processed thru Maine PayPort, a division of InforMe. InforMe charges a portal fee of 2.5% with a minimum amount of \$1.00. If a transaction is processed that is less than \$40.00, a minimum portal fee of \$1.00 will be assessed.
- The InforMe portal fee is non-refundable, except in the case of a system error such as a duplicate charge.

